

# LAMOILLE COUNTY Findhelp Overview

LAMOILLE.FINDHELP.COM

## FOR EMPLOYEE & VOLUNTEER ORIENTATION

### WELCOME TO YOUR NEW ROLE!

In our community we use **Lamoille.Findhelp.com** to connect people to information about, and make referrals to, organizations for services. You can use it for yourself, for friends and family, and with the people you support.



Scan here to check out  
our site!

### WHAT IS THE LAMOILLE.FINDHELP.COM SITE?

It's an online resource and *REFERRAL* tool for basic needs like housing, food, utilities, and transportation. The emphasis is on referrals, because not only can you find information about hundreds of organizations on the site, you can also refer yourself or others and make a direct connection with those organizations.

The site is free to use and has information about local (e.g. neighborhood food shelf), state (e.g. Department of Health) and national (e.g. Veterans Affairs) resources. It can also be translated into over 100 different languages.

### HOW DOES SOMEONE USE THE LAMOILLE.FINDHELP.COM SITE?

When someone has a need for free or low-cost health or human services, they just need access to a computer, phone or tablet that can connect to the internet. **Step 1** is going to Lamoille.Findhelp.com. **Step 2** is entering a zip code. This can be where you or the person you are helping lives, works or accesses other services. **Step 3** is clicking on categories in the top menu bar or typing words in the search box in the top left corner of the screen to find a resource you need. **Step 4** is clicking on the Contact Here button to make a referral for yourself or someone else or clicking on Next Steps to see how to best connect with organizations that are not currently accepting referrals through the site.

Once a referral is submitted, someone from that organization will contact you with an update about the status of the referral. Submitting a referral also provides non-confidential data on what kinds of services people are searching for so that organizations can better respond to the needs in their community.

### HOW DO WE USE THE LAMOILLE.FINDHELP.COM SITE AT OUR ORGANIZATION?

Please check with your supervisor and co-workers to learn more about how staff at your organization are using the Lamoille.Findhelp.com site.

### WHAT HAS USE OF THE LAMOILLE.FINDHELP.COM SITE LOOKED LIKE SO FAR?

The site was launched in Spring of 2024. For the calendar year, there were over 5200 searches by over 4000 distinct users, leading to over 100 referrals. The top categories for searches were Housing, Health, and Food.

### 🔗 HAVE QUESTIONS? INTERESTED IN TRAINING?

For more information and support, please contact Hannah Ancel at Lamoille Health Partners. You can reach her at [HAncel@LamoilleHealthPartners.org](mailto:HAncel@LamoilleHealthPartners.org) or (802) 888-6042.