



Village News

August 2025

Notice of Proposed Innovative Rate and Service

Pursuant to 30 V.S.A. § 218d(o) and the Vermont Public Utility Commission's (PUC's) Standard and Procedures for Innovative Rates and Services Offered by Municipal and Cooperative Electric Utilities dated January 20, 2022, the Village of Johnson Water & Light Department (Johnson) is filing with the PUC and the Vermont Department of Public Service (DPS) written notice of its SmartHours Program effective October 1, 2025 on a pilot basis for up to eighteen (18) months. The SmartHours Program involves electric vehicle (EV) tariff riders to Johnson's existing base residential and small commercial rates. The EV tariff riders provide market-informed incremental rates for EV loads and on-peak or off-peak adders. The SmartHours Program is designed to provide strong, market driven price signals that will encourage eligible participants in the EV rates to avoid or minimize EV charging during periods when power is more expensive, thus reducing participants' energy costs as well as costs borne by Johnson. Participation in the SmartHours Program is available on an opt-in basis to no more than five (5) Johnson residential or commercial customers owning approved EVs that authorize the sharing of EV related load usage data. Unless an objection to the SmartHours Program is filed with the PUC within 45 days following this notice or the PUC orders an investigation on its own motion, Johnson may commence offering the program to its customers. For more information on the SmartHours Program, please visit Vermont Public Power Supply Authority's website at <https://www.vppsa.com/smarthours>.

Check out our new website!



www.VillageofJohnson.com

The Village has ability for our utility customers to receive their electric and/or water/sewer bills via email each month rather than receiving paper bills in the mail.

How Does It Work?

The e-billing option will send a PHP (web based file) version of the standard Village utility bill to you using an email address you provide, with the PHP available for download for 30 days from the date it was sent. All of the information now included in the traditional paper bills will be available on the PHP version. If you wish to retain a copy of the bill longer than 30 days, you will need to save the file or print a copy. From time to time, the Village includes informational inserts in utility bills. Those who have signed up for e-billing will be able to access the inserts online using a link provided in the notes section of the PDF bill. To pay your bill, your options remain the same:

1) By Mail – You can send us a check using your own envelope. Please remember to write your account number on your check and if you are paying for multiple accounts with one check, you must include a note that explains how the payment is to be applied to the various accounts.

2) Drop-Off – You can always drop your payment off at the Municipal Building, either at the front desk from 7:30 AM – 4:00 PM Monday-Friday or using one of the drop-boxes at any time. Cash, checks, and money orders are accepted. Please remember to include your name and account number with any payment you leave in the drop-box.

3) Online – The Village accepts online credit/debit card payments for utility bills, but please be advised that there is a 2.95% surcharge (\$2.50 minimum fee) for each credit card transaction or \$1.50 e-check fee per cart checkout. The online payment option is available at www.villageofjohnson.com under payment portal.

Note: Please be aware that disconnect notices will still be sent as paper documents via the mail.

Enrollment

In order to sign up for e-billing, please fill out and sign the enrollment form at the bottom of this sheet, which indicates your willingness to cease receiving paper utility bills, and return it to us with your next payment. Only those customers who fill out the form completely and return it to us will be enrolled in e-billing. Before enrolling for e-billing, please confirm that you are able to open PHP documents on your computer or device.

Cancellation

If you decide you no longer wish to participate in e-billing and would like to resume receiving paper utility bills, you may cancel your e-billing enrollment by calling the Village at 635-2611.

----- **Detach Here & Send Back with Payment Remittance** -----

E-Billing Enrollment Form

I _____ elect to begin receiving my ☐ electric bill and/or ☐ water/sewer bill via email
(print your name) (please check boxes that apply)

and agree to no longer receive paper utility bills from the Village of Johnson. I understand that to cancel e-billing, I must call the Village at 635-2611 to request to receive paper bills again.

Please send my e-bill to me at the following email address _____

Enter your email address here – please print clearly)

Signature of Account Holder/Agent

Date

Phone # (required)

If there is a second person on your account, he/she must also sign and date the Enrollment Form

Signature of Account Holder/Agent

Date

Phone # (required)