

[illegible]

	VOSHA Accident Log	0	0	0				<=9
7a	System average interruption frequency (reported annually in January) SAIFI as defined in PSB Rule 4.901	0	0.0	0			0.0	<=1.0
7b	Customer average interruption duration (reported annually in January) CAIDI as defined in PSB Rule 4.901	0	0.0	0			0.0	<=2.7
7c	Worst performing areas: Attach worst performing areas analysis (reported annually in January)							
<b>Service guarantees</b>								
List service guarantees provided by utility and indicate number of times each guarantee was provided to customers during the month and quarter								
	Guarantee	Month 1	Month 2	Month 3	Current Quarter	Prior Quarter	2nd Quarter Prior	3rd Quarter Prior
		0	0	0	0	0		
	Meter work- 2 business days of promised delivery date	0	0	0	0	0		
	Delay Days- 5 business days of promised delivery date	0	0	0	0	0		