

VOSHA Accident Log	0	0	0					<=9
7a System average interruption frequency (reported annually in January) SAIFI as defined in PSB Rule 4.901	0	0.0	0			0.0		<=1.0
7b Customer average interruption duration (reported annually in January) CAIDI as defined in PSB Rule 4.901	0	0.0	0			0.0		<=2.7
7c Worst performing areas: Attach worst performing areas analysis (reported annually in January)								

Service guarantees

List service guarantees provided by utility and indicate number of times each guarantee was provided to customers during the month and quarter

Guarantee	Month 1	Month 2	Month 3	Current Quarter	Prior Quarter	2nd Quarter Prior	3rd Quarter Prior	
Meter work- 2 business days of promised delivery date	0	0	0	0	0			
Delay Days- 5 business days of promised delivery date	0	0	0	0	0			