

[illegible]

	VOSHA Accident Log	0	0							<=9
7a	System average interruption frequency (reported annually in January)									
	SAIFI as defined in PSB Rule 4.901	0	0.0					0.0		<=1.0
7b	Customer average interruption duration (reported annually in January)									
	CAIDI as defined in PSB Rule 4.901	0	0.0					0.0		<=2.7
7c	Worst performing areas: Attach worst performing areas analysis (reported annually in January)									
Service guarantees										
List service guarantees provided by utility and indicate number of times each guarantee was provided to customers during the month and quarter										
	Guarantee	Month 1	Month 2	Month 3	Current Quarter	Prior Quarter	4th Quarter Prior	3rd Quarter Prior		
		0	0	0	0	0				
	Meter work- 2 business days of promised delivery date	21	24	43	88	60	94	107		
	Delay Days- 5 business days of promised delivery date	0	0	0	0	0				